Navigation Situations

Preparing the situation:

1. Choose a situation.
2. Discuss it.
3. Share problems or funny experiences related to this situation.
4. Choose one of your shared experiences to improve.
5. Assign roles.

Situations:

- **Bank** – cashing a check, buying a money order, opening an account, discussing a problem
- **Bus, taxi, train** – asking directions, locating the correct bus or train, giving your address, forgetting your address, being lost
- **Driving** – applying for a driver’s license, taking the driving test, traffic problems, reporting an accident, getting lost
- **Housing** – renting an apartment, buying a house, negotiating with the landlord
- **Doctors** – making an appointment, changing an appointment, filling out the medical information form, communicating with the nurse or doctor
- **Restaurants or fast food** – ordering, paying, communicating with your boss, with a customer, with a coworker
- **Library, government office** – asking for information
- **Shopping** – communicating about price, size, locating an item, locating the restrooms, returning something to customer service desk
- **Air travel** – navigating around the airport, looking for a phone, the restrooms, money exchange, information booth, ticket counter, bus, taxi, luggage, etc.
- **Utilities and phone service** – ordering an installation, questioning a bill, reporting a problem

Improvising the situation:  DON’T PLAN the actions or dialog! Only think about your role according to the following questions:

- What is you character? Who are you? Why are you here?
- What are your immediate needs? What are your concerns?
- What do you want from the other characters in the situation?

DON’T PLAN your words or actions. Only respond to the situation and the other actors.